

**Term of Reference**  
**Junior Consultant-Quality Improvement**

National Health Systems Resource Centre (NHSRC) has been set up under the National Health Mission (NHM) as an autonomous registered society, to channelize technical assistance and capacity building support to the states for strengthening the public health system. The NHSRC is also mandated to contribute towards National strategic health planning and programme design.

After launch of National Rural Health Mission/ National Health Mission, number of users visiting Public Health Facilities has increased considerably. However, Quality of the services available at Public Health Facilities remains a cause of concern. For improving Quality of care at the facilities, the Ministry of Health & Family Welfare has launched National Quality Assurance Standards for Public Health Facilities. NHSRC invites applications from bright & committed professionals to join the QI team for undertaking multiple tasks such as – Support for Design of Quality Measurement System, Trainings, Advocacy, Conduct the workshops & training programmes independently, lead the team during field visits, and other activities as required in the interest of programme.

The envisaged task for the incumbent is intellectually challenging and stimulating, as none of two situations are same. S/he should be self-starter and motivated, have capacity to work un-supervised and prepared extensive travelling.

NHSRC intends to engage Junior Consultant – Quality Improvement, purely on contractual basis

**Role and Responsibilities:**

- Field visit to handhold the States in implementation of National Quality Assurance Program.
- Advocacy with the States for fixing the targets for National & State certification against National Quality Assurance Standards.
- Assist the health facilities with gap closure action and preparing them for the National/State Certification
- Effective co-ordination with State/SQAU/DQAU/Hospital Quality Team on a regular basis to support and facilitate technical support in Quality Management System.
- Facilitate to conduct of internal & external assessments of healthcare facilities.
- Function as resource for Trainings & workshops of NQAS & Kayakalp
- Carry out analysis of data and information and identify specific strategic measures and operational inputs for initiating/strengthening quality assurance systems.
- Undertake extensive field visits to monitor progress of Quality programme & its related activities of QI Division of NHSRC.
- Facilitate development of Resource Material
- Sharing of Administrative responsibility
- Any other responsibility as allocated by Advisor – Quality Improvement

**Qualification and Experience:**

- Possess a Medical/Dental/Ayush degree from a reputed Institute
- Full-time two years' Post-graduation in Hospital/Health Administration

- At least One year's experience of facilitating and implementation of National Quality Assurance Standards and Kayakalp initiative
- Certificate course/diploma in Health Quality

**Age Limit:** Maximum of 35 years (as on last date of receiving applications)

**Location:** Though the current position is based in NHSRC New Delhi with requirement of extensive travel, at times to difficult areas.

**Remuneration Range:** Between Rs. 33,000/- to Rs. 46,800/- per month.

*\*Fee offered within the band will be commensurate qualification and experience.*

**How to apply:**

Candidates are requested to download the application form attached with the TOR, which is uploaded on the NHSRC website and email the duly filled application form to [recruitment.qi.nhsrc@gmail.com](mailto:recruitment.qi.nhsrc@gmail.com) by **7<sup>th</sup> February 2019**. Application submitted in other format will not be accepted. Please ensure to mention post applied for on the application form, without which the application form will not be accepted.